



Attention Friend!

We wanted to remind you that your TCMU membership has expired or is expiring this month! Renewing is quick and easy, and you can do so over the phone or online.

Renew by Phone: Call us at **864-233-7755** and we'll be happy to help you!

How to Renew Online

- 1.) **Click here:** <https://buy.acmeticketing.com/membership/515/join>
- 2.) Click the **“VERIFY MEMBERSHIP”** button in the top right corner.
- 3.) On the next page, verify your membership using your Membership ID and the last name of the primary cardholder.
 - a. If you do not know this information, we recommend calling us at 864-233-7755 and we can help provide the information or help you to renew over the phone.
- 4.) Click the blue **“Renew Options”** button located on the right side of the membership description.
- 5.) Choose your membership level (your current level will appear first) and click **“Renew”** next to your desired level.
- 6.) Review your selection and pricing on the **Order Review** page.
- 7.) Click **"Place Order"** to proceed.
- 8.) Review your membership details listed in **Box 1: Member Information**
 - a. If you are **downgrading** your membership, review the individuals listed in and remove any members to meet the selected membership's individual capacity.
 - b. If you are **staying at your current level**, simply click **"Continue to Payment"** to proceed.
 - c. If you are **upgrading** your membership, you will need to click the **“Add Cardholder”** button in the bottom right corner of the box, and fill in the information for the individual(s) you would like to add to your membership.
- 9.) Enter your payment details in **Box 2: Payment Information** and click **"Continue to Review."**
- 10.) Once you've reviewed everything in **Box 3: Order Review**, click **"Complete Order"** to finalize your renewal.

And that's it! Your membership is renewed for another year, starting either from today's date (if your membership has already expired) or from your current expiration date (if it hasn't), ensuring you won't lose any remaining time on your membership.

Thank you for being a valued TCMU member! We look forward to welcoming you back for another year of unforgettable experiences.

If you have any questions or need assistance, don't hesitate to call us at **864-233-7755**.