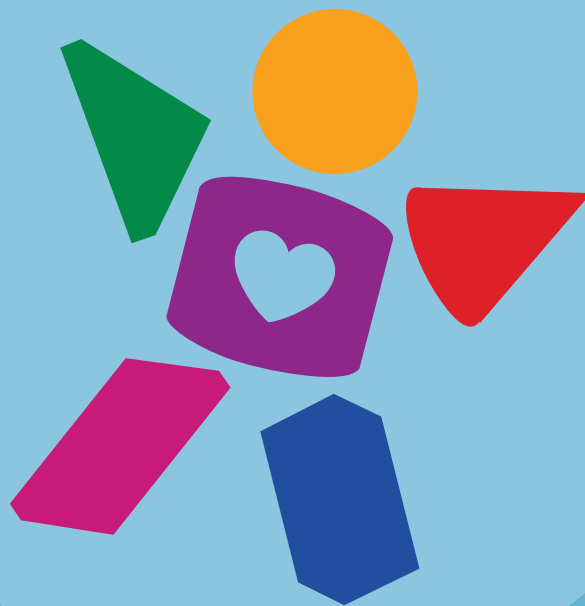


THE  
CHILDREN'S  
MUSEUM  
OF THE UPSTATE

# WELCOME!



Membership at TCMU



# Hey Friend!

We're so glad your family has joined our TCMU community. As members, you now have unlimited opportunities to play, learn, and explore all year long.

Inside this packet, you'll find everything you need to make the most of your membership, from exclusive events like Member Mornings to tips for planning your visits.

And if you spot our mascot, Geo, during your next visit, be sure to wave hello! He loves welcoming new members to the museum, as does the entire team here at TCMU.

We can't wait to see you soon!

**The TCMU Team**

## Museum Hours

### Summer Hours (May-August)

Monday-Saturday..... 9:00am-4:30pm  
Sunday..... 11:00am-4:30pm

### School Year Hours

Tuesday-Saturday..... 9:00am-4:30pm  
Sunday..... 11:00am-4:30pm

\*Open select Mondays for school holidays

### MEMBER MORNING

**9:00am-11:00am**

Second Sunday  
each month

# Membership FAQs

## Q: How often can I visit with my membership

Your membership grants you unlimited access to both TCMU locations!

## Q: What are the requirements for membership slots?

Each membership must have at least one adult and one child listed. Every slot needs to be claimed by a specific individual, so anyone using the membership must be named on it. If an unnamed guest accompanies a member, they are eligible for a member guest ticket at a discounted rate of \$10 per ticket.

## Q: Can I upgrade my membership level?

You have up to three months from the date of purchase to upgrade your membership, paying only the difference between the two price levels.

## Q: How do I get my membership card?

Access your digital membership card through the digital app PassPlay! Sign in using your email address and Member ID from your email receipt.

## Q: How do I renew my membership?

All memberships are automatically set up for Auto-Renewal. If you wish to opt out of this feature, please reach out to [info@tcmupstate.org](mailto:info@tcmupstate.org) and our team will be happy to assist you!

# SAVE THE DATE



## for TCMU's 2026 Family FUNdraisers!

**FRIDAY**  
**FEB**  
**27**

Adult Night  
(GVL)

**SATURDAY**  
**MARCH**  
**28**

Spring & Sprout  
(GVL)

**SATURDAY**  
**APRIL**  
**4**

BunnyBurg  
(SPG)

**SATURDAY**  
**OCT**  
**24**

BOO!seum  
(GVL & SPG)

**SUNDAY**  
**OCT**  
**25**

Sensory Friendly  
Trick-or-Treat  
(GVL & SPG)

**SATURDAY**  
**DEC**  
**12**

Winter Wonderland  
(GVL & SPG)

As a nonprofit, these dates provide critical support for TCMU's mission. All attendees, **including members**, must purchase tickets to attend. Members always receive preferred pricing!

# Need extra help?

Check our museum policies  
**here**

Learn more about exclusive events  
and discounts around town  
**here**

## Have any other questions?

Email **[info@tcmupstate.org](mailto:info@tcmupstate.org)**  
or call **864-233-7755** and we  
will be happy to help!



@tcmupstate  
@tcmu\_spartanburg



The Children's Museum of the Upstate  
TCMU Spartanburg